

I have a complaint

If you have a question, or are not sure whether we can help with your specific complaint, call Public Enquiries at 902-424-5200 or toll-free in Nova Scotia at 1-800-670-4357. Or submit your questions through [Online Enquiry Form](#).

General Instructions

Please fill in the entire form. Make sure you include names and phone numbers.

After completing the form, submit it online, or mail a [printed](#), signed form to the nearest Access Nova Scotia site. You can find a list of [Access Nova Scotia offices](#).

Please print clearly. If you need more space, please attach a separate sheet.

If you are acting for someone else,

For example, if you're making a complaint on behalf of a spouse or a senior parent please indicate this.

Privacy laws require that the person give their consent to the sharing of information. Both you and the person on whose behalf you are acting will have to sign a printed version of the form and return it to an Access Nova Scotia office.

Consumer Online Complaints Form

Download

I have a complaint []

Online

Your Information

| | |
|--|---|
| Full Name: | <input type="text" value="Richard Moyer"/> |
| Mailing Address: (including postal code) | <input type="text" value="3728 Stoughton Rd"/> |
| Telephone Number: (daytime) | <input type="text" value="484-902-8819"/> |
| Fax: (optional) | <input type="text"/> |
| Email Address: | <input type="text" value="richard.moyer.1953@gmail.com"/> |
| Verify Email Address: | <input type="text" value="richard.moyer.1953@gmail.com"/> |

Acting on Behalf

Are you acting on behalf of another?

If you are acting on behalf of another, please indicate the name of the individual on whose behalf you are submitting this complaint, and their relationship to you.

| | |
|------------------------------------|----------------------|
| Full Name: (optional) | <input type="text"/> |
| Relationship: (optional) | <input type="text"/> |

Please note:

By submitting this form on the behalf of someone else; you are confirming that you have secured their permission to disclose their information.

Complaint Being Filed Against

| | |
|---------------------------|---|
| Business Name: | <input type="text" value="Web's Best Marketing Ltd."/> |
| Address (optional) | <input type="text" value="Halifax, Nova Scotia, Canada"/> |
| Telephone Number: | <input type="text" value="1+ (407) 902-4334"/> |
| Contact Person: | <input type="text" value="Matthew Graves"/> |

Complaint Information

What is the nature of your complaint?

▼

Please describe the problem:

Matthew Graves is owner of Web's Best Marketing Ltd. He uses this platform to collect payments for his affiliate programs but he refuses to pay commissions due to his affiliates. He owes me over \$1200 USD. I am only one of hundreds he has scammed.

I've invested a ton of money in Founder's memberships, Site Partnerships, Premium Lifetime Pass, launches, and other upgrades with Matthew Graves, and have been burned. I've earned literally THOUSANDS of dollars in commissions but it is like pulling teeth to get paid.

He hides behind his dual US/CA citizenship.

Value of goods or service: \$

Date of transaction:

Date you received goods or services:
(if different from date of transaction)

Method of payment: ▼

How was your purchase made? ▼

Please describe what you have done to try to resolve your complaint.

Please note that it is always best to try to resolve your complaint directly with the business. We can only help after you have first tried to resolve the complaint directly.

I have consistently been in the top 20 on leader boards for launches over the past 3 years and have made HIM a ton of money. He currently owes me over \$1200 in back commissions and does not respond to emails, invoices, and support requests to resolve this issue. I have even gotten him to agree to a weekly payment plan, but he has never made a single payment per our agreement.

I have filed a complaint with the FTC.

What do you want the business to do to resolve your complaint?

Pay commissions due to me and the hundreds of other affiliates per his affiliate commission payment policy:

"We pay 50% commissions on Premium Upgrades by anyone on your list. That includes random referrals and those passed up to you.

Commissions are paid by Zelle (US Only), Payoneer (In Process), and Coin Payments/Bitcoin.

There is a 30 day hold to allow for refunds. Payments are made the 15th of each month on all upgrades which were made before the 15th of the previous month. For example, payment will be made March 15th for all commissions earned up to February 15th. You must have a minimum of \$20 in owing commissions and have provided the information to complete the transfer to be paid."

Permission to Share Information

By signing below, you declare the information you provide to be true and correct. You are also consenting to the sharing of the information on this form with the business in question, any government department or law enforcement agency, and any self-regulatory body or association. Any personal information you provide will only be used for the purposes of complaint mediation or investigation.

Note:

The privacy rights of online visitors to the Service Nova Scotia and Municipal Relations (SNSMR) Website are fully protected by Nova Scotia's Freedom of Information and Protection of Privacy Act. Any personal information which SNSMR collects from visitors relates directly to the operation of programs and will not be used for any other purpose. To obtain access to or correct personal information you have submitted via this form, please contact Service Nova Scotia and Municipal Relations at:

FOIPOP Administrator
P.O. Box 1003
Halifax, Nova Scotia
B3J 2X1

Signature: _____

Date: _____

If you are submitting this complaint on someone else's behalf, **that person must sign below.**

I hereby authorize _____ to disclose the information included on this form, which is true and correct, with the business in question, any government department or law enforcement agency, and any self-regulatory body or association.

Signature: _____

Date: _____

Related Links

[How to complain about your Insurance Company](#)

[I have a complaint](#)